

Jacob Stotts

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Objective

Dedicated and hardworking individual seeking a full-time position to leverage my customer service skills, teamwork abilities, and strong work ethic in a dynamic and growth-oriented environment. Currently pursuing a college degree online, demonstrating my commitment to balancing work and education.

Experience

JW Marriott
Top Bellman
[indianapolis, Indiana]
[apr 2024- current]

- Consistently recognized as a top performer in providing exceptional guest services and ensuring a positive experience for all hotel patrons.
- Managed guest luggage, coordinated transportation services, and provided local information, enhancing guest satisfaction.
- Trained new staff on best practices and company standards, contributing to a cohesive and efficient team.

Sweetgreen
Top Salad Maker
[indianapolis, Indiana]
[mar 2022-jan 2024]

- Awarded for maintaining high standards in food preparation, presentation, and customer service.
- Collaborated with team members to ensure a smooth and efficient operation during peak hours.
- Demonstrated a strong attention to detail and a commitment to quality in all aspects of food handling and preparation.

Education

[Ivy tech Community College]
Pursuing an Online Degree

[indianapolis, Indiana]
[may 2027]

Skills

- Strong customer service and interpersonal skills
- Excellent time management and multitasking abilities
- Team-oriented with a collaborative mindset
- High level of physical stamina and activity
- Proficient in handling fast-paced and high-pressure environments

Activities and Interests

- Active in various sports, demonstrating teamwork, discipline, and physical fitness
- Engaged in continuous learning and self-improvement through online education