

TREY O'DELL

Experienced and driven retail associate and team lead. Led a team of more than 50 associates in digital and started off leading just 12 associates in meat and produce. Have helped thousands of customers and excelled in customer service for almost four years. I'm a hardworker looking for a change of pace.

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Whiteland, Indiana 46184

317-366-7200

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Work Experience

Walmart — Digital Associate

July 2021 to July 2023, Franklin, Indiana

Walmart — Meat and Produce Team Lead

07/2023 to 10/2024, Franklin, IN

Walmart — Digital Team Lead

10/2024 to Present, Franklin, Indiana

- Motivated and led a team of associates to achieve company objectives, improving the team's performance and efficiency.
- Successfully trained new hires, providing effective guidance and support to ensure their success.
- Managed daily operations, ensuring a smooth workflow and a positive work environment.
- Utilized strong communication skills to effectively convey instructions and address challenges, fostering collaboration and clear understanding.
- Identified and addressed challenges, implementing solutions to improve team performance and customer satisfaction.

- Cultivated a positive work environment by fostering open communication and teamwork, promoting a sense of collaboration and shared responsibility.
- Developed leadership skills by providing effective guidance and mentorship to team members, enhancing their skills and knowledge.
- Utilized analytical skills to identify areas for improvement, leading to increased efficiency and productivity within the team.
- Resolved customer issues efficiently, providing prompt and courteous service to ensure a positive customer experience.
- Successfully met goals and achieved company objectives through effective team management and leadership.

Education

Connections Academy – High School Diploma

July 2018 to May 2022